

## WHO WE HELP

Children, youth and young adults receiving services or programs provided or funded by government, including:

- children and youth in care
- mental health services
- addiction services
- young people with a Youth Agreement
- children and youth with special needs
- young people in custody
- early childhood development or child care
- young people transitioning to adulthood
- young adults before they turn 27 who:
  - are eligible to receive services from Community Living BC, or
  - are on or are eligible for an Agreement with Young Adults, or
  - are eligible for a provincial post-secondary tuition waiver.

## CONTACT US

Toll-Free: **1-800-476-3933**

Text: **1-778-404-7161**

Email: [rcy@rcybc.ca](mailto:rcy@rcybc.ca)

Web: [www.rcybc.ca](http://www.rcybc.ca)

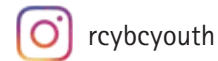
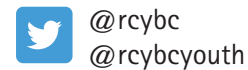
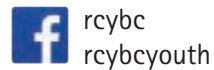
Head Office - Victoria

400-1019 Wharf Street  
Victoria, B.C. V8W 2Y9

Northern Office - Prince George

1475 10th Avenue  
Prince George, B.C. V2L 2L2

## FIND US ON



REPRESENTATIVE FOR  
CHILDREN AND YOUTH



Even if we can't help you, we may still be able to find someone who can. Visit us online, text or call us for more information.



Border art by  
Jordan Williams

## ABOUT RCY

B.C.'s Office of the Representative for Children and Youth (RCY) supports young people and their families in dealing with the provincial child- and youth-serving system. The Rep provides oversight to the child welfare system and makes recommendations to improve it.



Jennifer Charlesworth is B.C.'s Representative for Children and Youth. Jennifer has a deep interest in children's rights, child and youth mental health, youth transitioning into healthy adulthood, and ensuring that First Nations, Métis, Inuit and urban Indigenous children and youth are better served and are strongly connected to their cultures and families.

## YOUR RIGHTS

Every child and youth in B.C. has the right to be **safe, healthy, educated and heard**. RCY's Advocates provide support to young people (and adults who contact us for them) who need help with programs provided or funded by government.

**RCY Advocates ensure that the rights and interests of children and youth are protected and that their opinions are heard and considered.**

## YOUTH IN CARE & YOUNG ADULTS

All children, youth and young adults who have been in care or receiving government services deserve to have the same opportunities for success that other young people have.



## HOW WE HELP

RCY Advocates can help you:

- Know your rights and what to do if they are ignored
- Connect with programs you need
- Speak up to help solve a problem
- Be part of decisions about your care
- With your transition out of ministry care.

*What you say will be kept private.*

## MONITORING & INVESTIGATION

RCY also **monitors and evaluates government-funded programs** to make recommendations to improve them, and monitors key developments in Indigenous child welfare.

If a child or youth receiving government services dies or is injured, RCY **may review or investigate**.

